



CUSTOMER SUCCESS STORIES

TAPPOO GROUP OF COMPANIES

HQ LOCATION : SIGATOKA | 1800+ STAFF

Background

Tappoo Group operates numerous retail stores throughout Fiji alongside several other business lines including distribution, automotive and manufacturing, to name a few.

Tappoo has long been associated with continued excellence in the South Pacific region and ranks as an iconic Fijian business. Winner of Prime Minister's Supreme Award is one of many accolades won by the Tappoo Group.

With the rapid transformation in technology and growing reliance on internet connectivity, the challenges associated with connecting multiple sites on a timely basis was of utmost priority for Tappoo.

Our Solution

To assist in this transformation, Vodafone Fiji Limited worked alongside Tappoo as a communications solution provider. Vodafone provided dedicated internet connectivity at multiple Tappoo sites using its multi-protocol labelling Switching (MPLS) cloud. Usage on these corporate connections are unmetered and only limited to the speed, which is an added advantage, as customers need not worry about caps and tracking usage or any additional overage charges.

Vodafone sources IP content directly from Tier 1 suppliers in Australia and United States of America through dual peering and deploys several caching and optimization solutions in its data center for improved performance.

Tappoo has also benefited from the portal access provided by Vodafone to monitor the health and hygiene of the dedicated internet links. The portal provides access to the monitoring platform from anywhere in the world over a standard internet connection.

